

Billion Dollar Company

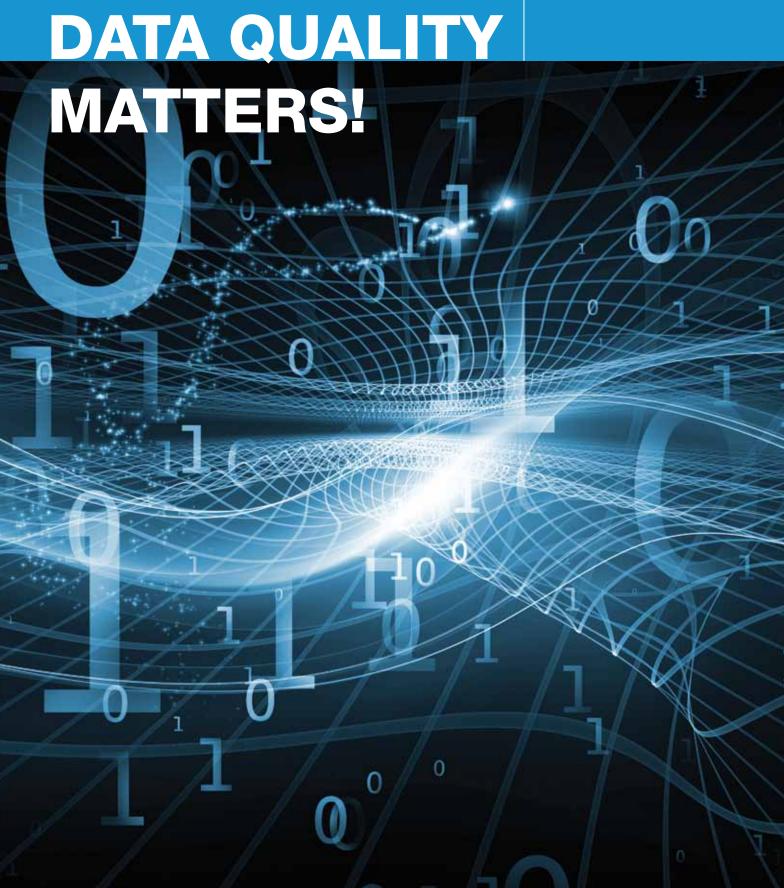


Global Service Provider



Applications, Business Process Services and Digital Technology Op

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## **Data Quality Causes**

Change Organizations often undergo business process changes to improve. It's natural

for data to change. As it does, the data quality rules, business rules and data integration layers must also change. **Fix** – Data Governance, Communication

and Tool Capability

Hidden Code

It's difficult to see all the custom code and special processes that happen beneath the data unless you profile, after moving the data from legacy to modern

application. Fix – profile the converted data early by using DQ tools

Transaction Transition Real-time integration propagates the data down the stream. In case of any error, it

is propagated across. Fix - Real time Data Monitoring by using DQ tools

Metadata Metamorphosis

Data Life Cycle change propagation does not happen. Fix – Predefined data models and Agile Data Management + Data Governance

Data Quality Definition

Multiple DQ initiatives at application level with different rules. Fix – Enterprise level

DQ initiative with Standard Tool and Data Governance

Loss of Expertise Knowledge of data life cycle and meta data details lies with single/few SMEs.

Fix – Document using consultants, profile and monitor continuously

Typo & Non-conforming Data Wrong data entry in the UI. Fix - Training, Monitoring, Real-time validation

Information Obfuscations Incomplete /incorrect information provided, Usage of alternate field since the corresponding field is not present. Fix – reward for correct entry, tighten validation

Renegade Spreadmarts

Some impatient business owners unknowingly do by moving data in and out of business solutions, databases and the like. Fix – Changing the corporate culture

and Educate

Merger

Corporate mergers increase the likelihood for data quality errors because they usually happen fast and are unforeseen by IT departments. Fix – Corporate Awareness, Proper Documentation & Agile Data Management

# **Data Quality Approach**

#### **Data Quality Assessment**

- DQ Requirements
- Profile, Analyze current Enterprise Data State
- Study Data Life Cycle
- Identify DQ Defect Root Cause
- DQ Requirements
- DQ Assessment Report

#### **Data Quality Assurance**

- Define DQ Metrics
- Define DQ SLAs
- Define DQ
   Business Rules
- Revise/Enhance/ Establish Data Governance
- Tool Selection
- DQ Metrics Document
- DQ SLA Document
- DQ Business Rules
- Government Process

### **Data Quality Improvement**

- Data Cleansing
- Fix Root Cause
- Establish
   Operational DQ
   Management
   Process
- Monitor and Control
- Manage DQ Issues
- DQ Defect Report
- DQ Defect Resolution Report
- DQ Defects Fixes
- Operational DQ Procedure
- Operational DQ Metrics

# **Mphasis Data Cleansing Components**

- Mphasis has developed a light-weight java-based reusable, customizable data cleansing components using Talend Community Edition
- A set of data cleansing components readily available for cleansing the attributes and duplicate identification of party entity
  - » Database Agnostic
  - » Platform Agnostic
  - » Application Schema Agnostic
  - » Rule based and Customizable
  - » To jump start cleansing initiatives
  - » Zero license fees/tool cost
  - » Extensible for other entities and problems



# **Key Benefits**



#### **About Mphasis**

Mphasis (BSE: 526299; NSE: MPHASIS) applies next-generation technology to help enterprises transform businesses globally. Customer centricity is foundational to Mphasis and is reflected in the Mphasis' Front2Back™ Transformation approach. Front2Back™ uses the exponential power of cloud and cognitive to provide hyper-personalized (C = X2C² = 1) digital experience to clients and their end customers. Mphasis' Service Transformation approach helps 'shrink the core' through the application of digital technologies across legacy environments within an enterprise, enabling businesses to stay ahead in a changing world. Mphasis' core reference architectures and tools, speed and innovation with domain expertise and specialization are key to building strong relationships with marquee clients. To know more, please visit <a href="www.mphasis.com">www.mphasis.com</a>

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